



# DENTAL FAQ SHEET

01

## **WHO IS ELIGIBLE TO ACCESS THEIR SUPERANNUATION VIA THE ERS PROGRAM?**

All Australian & New Zealand citizens or permanent residents that have Superannuation.

02

## **CAN I USE MY SUPER TO PAY FOR MY CHILDREN'S DENTAL TREATMENT?**

Yes, you can help any family members of your immediate family including children. You can also assist non-immediate family including: nephews, nieces, aunts, uncles, de facto, same sex couples. If you are applying for treatment for someone who is not an immediate family member, please call us on 1300 665 440.

03

## **HOW SOON CAN I BE BOOKED IN FOR MY TREATMENT?**

The application normally takes a few days to get together with an estimated 10-14 working day assessment. This has been streamlined with the help of SuperCare's network of medical health professionals.

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## **WHAT HAPPENS IF MY APPLICATION IS NOT APPROVED?**

SuperCare is only paid for approved applications and a full refund is provided\*.

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## **CAN I USE MY FAMILY DENTIST?**

Yes, your family dentist can perform your treatment as you desire. The treating specialist is an individual choice and we can work with any medical practitioner across Australia. If you do not have a treating specialist or clinic, you can ask for a recommendation for one of our Preferred Partner's.

# MEDICAL FAQ SHEET

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## **ARE THERE ANY LIMITATIONS ON THE AMOUNT OF SUPER I CAN USE?**

No, you can use as much or as little as required to treat your dental condition.

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## **WHAT HAPPENS IF I REQUIRE MORE FUNDS THAN WHAT I ORIGINALLY NEEDED?**

If your treatment costs end up being greater than originally expected, you can reapply for the remaining funds required for your treatment.

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## **HOW LONG WILL THE APPLICATION PROCESS TAKE?**

The process generally takes 4-6 weeks for the funding to be available in your nominated account. Depending on your treating specialist, this can sometimes be quicker.

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## **WHAT ARE THE BENEFITS OF SUPERCARE?**

- Easy one off transaction
- Fast and efficient approval
- No constant reminders of credit card or third party debt

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## **WHAT IS THE LIKELIHOOD OF THE APPLICATION BEING APPROVED?**

SuperCare achieves an extremely high success rate of Application approval.

## **ABOUT SUPERCARE**

SuperCare was founded to have a profound, positive impact on Australian's health by eliminating the stress associated with financial pressure where medical intervention is required.

By focusing on a supportive process, education and personalised guidance, we extend health care access to patients and communities in need by facilitating an alternative funding option.

Our Consultants, together with our partnered Doctors, Surgeons and Medical professionals, including some of Australia's largest publicly listed health care providers are committed to delivering a premium service in a safe, secure and timely manner.

Together we are committed to excellence in everything we do.

**SuperCare**

Your super  
when you need it most